Church of South India
Karnataka Central Diocese

RT. REV. DR. VINCENT VINOD KUMAR
BISHOP

Diocesan Office : # 20, Third Cross
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REF: KCD/GEN/BC/COR/008/223/2026-27

September 10, 2026

The Presbyters & Deacons
P.C. Secretaries
Karnataka Central Diocese

Dear Friends,

Sub: Transformation of CSI Hospital, Bengaluru.

Greetings in the name of our Lord and Saviour Jesus Christ!

Church of South India Hospital (CSI Hospital) Bengaluru is a mission-driven Healthcare Institution operating under the Karnataka Central Diocese (CSITA-KCD).

The Diocese intends to undertake a structured transformation of CSI Hospital through a **Hybrid Management Model (HMM)** under a **BOT framework** (Build, Operate, Transfer), under which governance remains with the Diocese and Board of Management while leadership, transformation, and execution responsibilities are entrusted to a qualified Hospital Transformation Partner.

The objective is to transform CSI Hospital into a financially sustainable, professionally governed, clinically respected, mission-aligned Healthcare Institution capable of long-term growth and impact.

The Diocese invites proposals, through an **RFP (Request for Proposal)** from qualified organizations with a proven track record in delivering transformational outcomes across healthcare institutions, with expertise in:

- Healthcare business transformation and performance improvement
- Hospital turnaround and revival strategies

- Hospital operations and performance management
- Clinical service line development and expansion
- Digital transformation, healthcare technology integration, and data-driven decision-making
- Quality improvement, accreditation, and patient experience enhancement
- Human capital optimization, organizational restructuring, and change management.

Organizations may include:

- Global consulting firms
- Healthcare transformation firms
- Hospital management organizations
- Healthcare operating partners
- Specialist turnaround and restructuring firms

Consultants, firms or companies shall be registered under the Indian Companies Act, 1956/2013, or under the Limited Liability Partnership Act, 2008.

- Consultancy Firm shall have an average annual turnover of not less than ₹50 crore from healthcare services, hospital operations, healthcare management, management consulting, transformation services or related healthcare businesses in **any of the last 2 years** in last 5 Financial Years (FY 2020-21, 2021-22, 2022-23, 2023-24, 2024-25) (Excluding IT implementation, internal audit/ risk assessment / tax) from India business.

- The Consultancy Firm should not be blacklisted by any Central /State Government / Public Sector Undertaking in India as on date of bid submission.

- The Consultancy Firm will be selected under Quality, Delivery Capability and Mission alignment and as per procedure described in the RFP. Interested Consultants/Consultancy firms may submit their proposal electronically through e-mail response or submit a printed document.

- Joint Venture/Consortium will also be considered.

- The Diocese reserves the absolute right to reject any or all proposals received without giving any reasons at any stage whatsoever.

Instructions:

- Bidders with interest to respond, need to submit a Demand Draft as an Earnest Money Deposit (EMD) for a sum of Rs.10,000/- drawn in favour of **"CSI TA KCD"** at the Diocesan Office, along with an official letter from the Organization that is going to bid and submit two official email addresses. The RFP will be then sent to the email addresses.

- Issue of RFPs – **September 14, 2026** onwards
- Last date for submission of proposals – **October 05, 2026 till 5:00 p.m.**

Please make an announcement of the above on three consecutive Sundays, i.e., September 13th, 20th and 27th, 2026.

Thanking you,

Yours Sincerely,

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BISHOP

CC: Diocesan Secretary
Diocesan Treasurer